**Introduction:**

The purpose of this document is to present the baseline results of the indicators of performance for the MediAction project in Rabat. The document tries to capture the state of indicators at the beginning of the intervention to create a benchmark against which performance will be evaluated later on. It reports the state of the indicators in the Yaacoub El Mansour community in Rabat.

**General Context of the Project:**

With the financial assistance from the British Embassy, and in collaboration with the National Initiative for Human Development, Search for Common Ground-Morocco (SFCG-M) is implementing a 24-month project (January 2008 – December 2009) to support the creation of community mediation centres in disadvantaged areas across Morocco to promote the peaceful resolution of conflict through the empowerment and training of 125 youth leaders in leadership, community conflict management, and non-violent communication.

MediAction aims to develop and strengthen the MediAction initiative as well as expand the initiative to other regions of Morocco. The first year aimed at launching the experience in Rabat and Marrakech. During the second year, Search for Common Ground will roll out the project in Fez, Meknes and Sale with the intent of creating five youth community mediation centres in five cities and creating a national network for young social or community mediators.

**Description of the Sample Used in the Baseline:**

This baseline study in Yaacoub El Mansour included interviews with a cross-section of local stakeholders, including local youth and community members. To collect data for this baseline a sample of 36 respondents was consulted. The respondents fall mainly into four broad categories.

- Youth participating in the MediAction training cycle (8 respondents: 3 female participants and 5 male participants participated in the baseline.)
- Youth that haven’t participated in any MediAction activities (8 respondents: 4 female participants and 4 male participants participated in the baseline.)
- Community members (8 respondents):
- Two teachers (Abdellah Guenoun High School)
- Three craftsmen
- One public servant
- Two housewives
- 4 local associations:
  - Association Al Kamra pour L’Entraide Sociale
  - Association Bon Voisinage pour le Développement Sociale
  - Association Yaacoob El Mansour pour la Femme et le Développement.
  - Association Alhayat

**State of Indicators at Baseline:**

**Indicator 1**
% of community members (men, women, community leaders, community youth) who feel that the youth community mediation centers are reinforcing social cohesiveness.

<table>
<thead>
<tr>
<th>Percentage of Community</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>61%</td>
<td>I think they will play an important role</td>
</tr>
<tr>
<td>22%</td>
<td>Community mediation is still new</td>
</tr>
<tr>
<td>17%</td>
<td>I have no idea about the role played by community mediation centers</td>
</tr>
</tbody>
</table>

Community mediation is still new
I think they will play an important role
I have no idea about the role played by community mediation centers
Indicator 2

% of trained youth who are reporting a change in their self esteem, leadership skills and their perception of their role in the community.

<table>
<thead>
<tr>
<th>Percentage of trained youth who are reporting a change in their leadership skills and their perception of their role in the community.</th>
</tr>
</thead>
<tbody>
<tr>
<td>38%</td>
</tr>
<tr>
<td>49%</td>
</tr>
<tr>
<td>13%</td>
</tr>
</tbody>
</table>

- I feel I play an important role in my community
- I think I can change things for the better in my community
- I don't think I can change things in my community

Percentage of trained youth who are reporting a change in their leadership skills and their perception of their role in the community.

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<tbody>
<tr>
<td>38%</td>
</tr>
<tr>
<td>62%</td>
</tr>
</tbody>
</table>

- My leadership skills allow me to help promote community mediation in my community
- I need to develop my leadership skills more to be able to promote community mediation in my community
Indicator 3

% of community members (men, women, community leaders, community youth) who feel that the youth play an important role in promoting a culture of peace, non-violence and mediation.

![Percentage of community members who feel that the youth play an important role in promoting a culture of peace, non-violence and mediation.]

Indicator 4

% of community members (men, women, community leaders, and community youth) and state officials who are demonstrating support for the creation and the development of youth mediation centers.

![Percentage of community members who are demonstrating support for the creation and the development of youth mediation centers.]

Indicator 5

% of community members (men, women, community leaders, and community youth) who are willing to resort to the mediation centers to resolve their conflicts.

**Percentage of community members who are willing to resort to the mediation centers to resolve their conflicts.**

- 17% I am willing and ready to resort to the community mediation center to settle disputes
- 28% I prefer having recourse to a governmental organization or authority to settle my disputes
- 55% I don't think community mediation centers can resolve disputes effectively

Indicator 6

% of community members (men, women, community leaders, community youth) who feel that youth NGOs are playing a central and important role in the community

**Percentage of community members who feel that youth NGOs are playing a central and important role in the community**

- 31% Youth NGOs play an important role in the community
- 50% Youth NGOs play only a modest role in the community
- 19% Youth NGOs do not play any role in the community
Indicator 7

% of trained youth involved in conflict prevention activities on the ground.

Percentage of trained Youth involved in conflict prevention activities on the ground before taking part in the MediAction Project.

- 62% contribute tremendously to resolving conflicts and disputes in my community
- 13% sometimes intervene to resolve conflicts and disputes in my community
- 25% rarely intervene to resolve conflicts and disputes in my community

Indicator 8

% of community members who visit or solicit the services of the mediation centre.

Percentage of community members visit or solicit the services of the mediation centre.

- 0% have already solicited the services of a community mediation center to settle disputes
- 100% have never solicited the services of a community mediation center to settle disputes